

J O I N T P O W E R S A G R E E M E N T

B E T W E E N:

THE REGIONAL MUNICIPALITY OF NIAGARA

- and -

THE NIAGARA REGIONAL BOARD OF COMMISSIONERS OF POLICE,
"NIAGARA REGIONAL POLICE FORCE", HER MAJESTY THE QUEEN IN
RIGHT OF THE PROVINCE OF ONTARIO, REPRESENTED HEREIN BY THE
MINISTER OF HEALTH FOR THE PROVINCE OF ONTARIO, THE NIAGARA
PARKS COMMISSION,
THE CORPORATION OF THE TOWN OF FORT ERIE,
THE CORPORATION OF THE TOWN OF GRIMSBY,
THE CORPORATION OF THE TOWN OF LINCOLN,
THE CORPORATION OF THE CITY OF NIAGARA FALLS,
THE CORPORATION OF THE TOWN OF NIAGARA-ON-THE-LAKE,
THE CORPORATION OF THE TOWN OF PELHAM,
THE CORPORATION OF THE CITY OF PORT COLBORNE,
THE CORPORATION OF THE CITY OF ST. CATHARINES,
THE CORPORATION OF THE CITY OF THOROLD,
THE CORPORATION OF THE TOWNSHIP OF WAINFLEET
THE CORPORATION OF THE CITY OF WELLAND AND
THE CORPORATION OF THE TOWNSHIP OF WEST LINCOLN

WHEREAS the Regional Municipality of Niagara has approved the creation and implementation of a centralized communication system providing an emergency reporting service known as the 9-1-1 EMERGENCY TELEPHONE REPORTING SYSTEM for all persons within its corporate limits, wherever possible;

BUT WHEREAS the creation and implementation of the 9-1-1 Emergency Telephone System does not oblige the Regional Municipality of Niagara and Niagara Regional Police Force to provide 9-1-1 services to persons not resident within the corporate limits of the Regional Municipality of Niagara but who may nevertheless have access to 9-1-1;

AND WHEREAS the Regional Municipality of Niagara and the Niagara Regional Police Force have participated with other police, fire and ambulance services operating within the corporate limits of the Regional Municipality in the development of the operating procedures, technical requirements, financial obligations and management structure of the 9-1-1 Emergency Telephone Reporting System;

NOW THEREFORE the parties, in consideration of the mutual promises contained herein, agree as follows:

9-1-1 SERVICES

1. The parties agree to establish a 9-1-1 Central Answering Bureau in the Communications Centre of the Niagara Regional Police Force, subject to the terms of this agreement.
2. The Council of the Regional Municipality of Niagara may, at its option, alter the manner in which 9-1-1 services are delivered or terminate the delivery of service.
3. The parties agree that a management board as depicted in Appendix "A" to this agreement shall be established for the purposes of administering the operation and delivery of 9-1-1 services.
4. The 9-1-1 Emergency Telephone Reporting System shall be operated as an Regional Municipality of Niagara function with the ultimate responsibility of Regional Council. The 9-1-1 Central Answering Bureau shall be, for budgetary purposes, an entity of the Regional Municipality of Niagara and shall adhere to the financial management policies and practices thereof.

AUTHORITY OF 9-1-1 MANAGEMENT BOARD

5. (a) General Responsibilities of Management Board
The Management Board (as set out in Appendix A, page 2, to this agreement) shall be responsible for the normal day-to-day operation and development and training of the 9-1-1 Bureau. The Management Board shall submit a written annual report to Regional Council and such other reports as are requested by Regional Council.
- (b) Liaison With Governing Authorities
Administrative liaison between the Management Board and the governing authority of a particular user agency shall be the responsibility of the Board member representing the user agency group of which that particular user agency is a member.
- (c) Regular Meetings
The Management Board shall meet at least quarterly on pre-scheduled dates, or more often if required.

(d) Duties of Bureau Manager

Any problems or questions identified by a user agency shall be first directed to the 9-1-1 Bureau Manager who shall resolve the problem to the user agency's satisfaction and supply the user agency and the Management Board with an answer or with any information requested within a reasonable time of the request.

DESCRIPTION OF THE 9-1-1 BUREAU FUNCTION6. (a) General.

The 9-1-1 Bureau shall be a part of and located in the Niagara Regional Police Force Communications Centre and shall receive and answer all emergency calls from the public and transfer them to the appropriate police, fire and ambulance services being members of the agreement. Appendix "A", page 7 to this agreement is the 9-1-1 Functional Flow Chart for The Regional Municipality of Niagara Emergency Telephone System.

(b) 9-1-1 Bureau Role

The basic function of the 9-1-1 Bureau shall be the initial answering of 9-1-1 calls from the public and the immediate transfer of those emergency calls to the appropriate agency. "Immediate transfer" means that the 9-1-1 caller will be put in communication with the appropriate user agency.

(c) Bureau Records

All 9-1-1 user agencies shall have reasonable access to review all tape recordings and time records of the 9-1-1 Bureau pertaining to any 9-1-1 situation that the user agency deems to be of interest to that user agency. Dissemination of any further information is subject to the specific agency policy.

(d) Alteration of Procedures

The 9-1-1 Bureau function is subject to alteration as required by the Management Board.

AUTHORITY OF THE BUREAU MANAGER7. (a) General

The Bureau Manager shall be a sworn officer of the Niagara Regional Police Force and shall be ultimately responsible to the Management Board for the functioning of the 9-1-1 Bureau.

(b) Identity

The Inspector/Staff Sergeant of the Niagara Regional Police Force shall act as the 9-1-1 Bureau Manager.

(c) Reporting Responsibility

The 9-1-1 Bureau Manager or Acting Bureau Manager shall report to and be responsible to the Management Board and shall be present at all Management Board meetings to respond to questions or inquiries.

(d) Management Responsibilities

The 9-1-1 Bureau Manager shall be responsible for the efficient operation of the 9-1-1 Bureau and the rapid and accurate discharge of the duties of the 9-1-1 Bureau operators, the selection and training of personnel, recommendations for change to the 9-1-1 Bureau and other duties as assigned by the Management Board.

(e) Compliance With Directives

The 9-1-1 Bureau Manager shall follow Management Board directives concerning 9-1-1 calls as well as on call transfer routing and other emergency operations.

9-1-1 BUREAU STAFF COMPLEMENT

8. The Regional Municipality of Niagara shall pay to the Niagara Regional Police Force the actual annual payroll cost of those persons whose employment by the Niagara Regional Police Force is necessary, in whole or in part, for the delivery of 9-1-1 Bureau services.

DATED AT THOROLD THIS

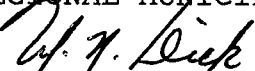
day of

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APPROVED AS TO FORM

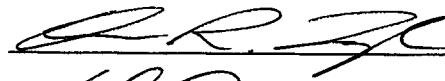
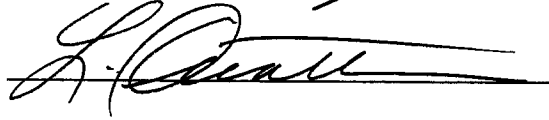

 REGIONAL SOLICITOR

THE REGIONAL MUNICIPALITY OF NIAGARA

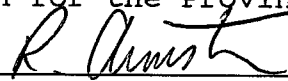

 (Wilbert N. Dick, Chairman)


 (Allan R. Pierson, Clerk)

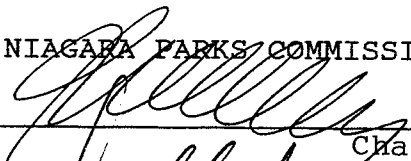

THE NIAGARA REGIONAL BOARD OF COMMISSIONERS OF POLICE

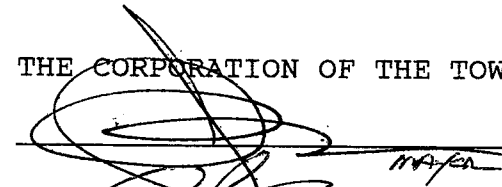

HER MAJESTY THE QUEEN IN RIGHT OF THE PROVINCE OF ONTARIO, represented herein by the Minister of Health for the Province of Ontario


 Emergency Health Services Branch
 Regional Manager, Central-West

THE NIAGARA PARKS COMMISSION


 Chairman

 General Manager

THE CORPORATION OF THE TOWN OF FORT ERIE


 Mayor

 Clerk

THE CORPORATION OF THE TOWN OF GRIMSBY

Jim Bush
Al Barker

THE CORPORATION OF THE TOWN OF LINCOLN

Ray A. Kordle Mayor
Michael P. M. Clerk

THE CORPORATION OF THE CITY OF NIAGARA FALLS

~~William S. Smeaton, Mayor~~

E. C. Wagg
 (E. C. Wagg, Deputy Clerk)

THE CORPORATION OF THE TOWN OF NIAGARA-ON-THE-LAKE

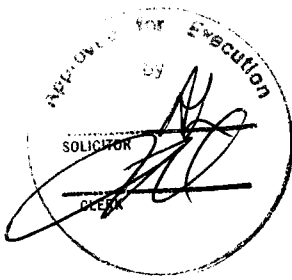
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THE CORPORATION OF THE TOWN OF PELHAM

Ed Collins
Mary Hackett

THE CORPORATION OF THE CITY OF PORT COLBORNE

Bob Surman
Patricia Kemig
Deputy Clerk.



THE CORPORATION OF THE CITY OF ST. CATHARINES

[Signature]
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THE CORPORATION OF THE CITY OF THOROLD

[Signature] Mayor
[Signature] Clerk

THE CORPORATION OF THE TOWNSHIP OF WAINFLEET

[Signature]
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THE CORPORATION OF THE CITY OF WELLAND

[Signature]
[Signature]

THE CORPORATION OF THE TOWNSHIP OF WEST LINCOLN

[Signature] CLERK
[Signature] MAYOR